

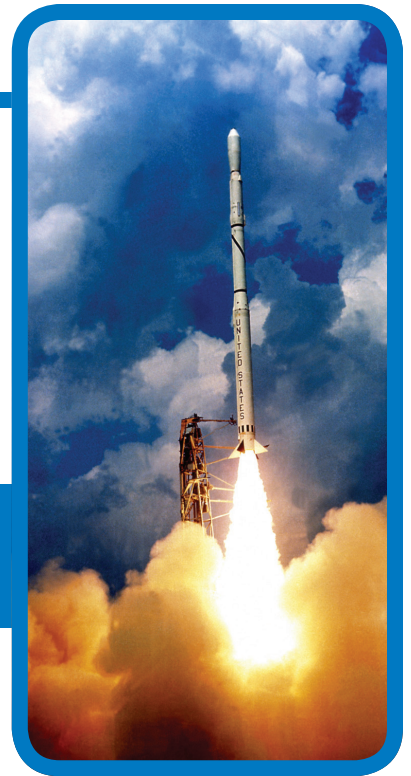


*We take full responsibility for the smooth operation of all your systems.*

With Mission Control you pay one flat monthly fee for a virtual Chief Information Officer and a team of experienced network engineers who take total responsibility for the maintenance and security of your networks and servers. Mission Control means someone is making sure your employees are always productive and not twiddling their thumbs waiting for the servers to come back online. It also means your customers won't run to your competitors because your systems are out-of-date or out-of-whack.

This predictable monthly investment in designing and maintaining a well-structured and reliable network will certainly pay you back with increased efficiency and reduced downtime. Not to mention happier customers and smiling employees.

Check out features and pricing levels on the reverse side.





*All Plans Offer Unlimited Support  
and Guaranteed Emergency Response  
within 30 Minutes*

**MISSION CONTROL PACKAGES**

<b>FEATURES AND MONTHLY PRICING</b>		<b>GOLD</b>	<b>GOLD+</b>	<b>PLATINUM</b>
<b>SERVERS AND NETWORK</b>	24/7/365 Monitoring of Event Logs, Performance Counters and Availability			
	Backup Monitoring & Alert Triage			
	Online Knowledge Base and Service Ticket Management			
	Alert Remediation			
	Unlimited Remote Control and On-Site Support			
	Emergency After Hours Support (Access Fees May Apply)			
	Critical Patch, OS, and Service Pack Updates			
	Regularly Scheduled On-Site Maintenance			
	Firewall/Router/Switch Updates, Alert Remediation and Administration			
	Anti-Virus Licensing; Virus Definition Updates, Scanning, Prevention and Removal			
	Microsoft Exchange Maintenance and Administration			
Strategic Business/Technology Reviews (Virtual CIO)				
<b>WORKSTATIONS</b>	24/7/365 Monitoring of Event Logs, Performance Counters and Availability			
	Microsoft O/S and Office Patching			
	Automatic Workstation Maintenance (Disk Health Check, Defragmentation, etc.)			
	Virus Definition Compliance			
	Asset Management (Hardware, Software and License Inventory)			
	Virus and Malware Removal			
	Direct End User Access to Support Center			
	Office 2007, 2010 & Windows 7 Online Training			
	Unlimited Remote Control and On-Site Support			
	Microsoft Office Support			
	Spam Filtering			
Anti-Virus Licensing				